On 10 January 2019, the PhilFIDA conducted its first QMS Management Review Meeting in DAP Convention Center, Tagaytay City. It was attended by all Regional Directors and OICs as well as the Team Leaders of the QMS. QMS Head Secretariat Jose L. Catalla started the meeting with a roll call of all participants. Everyone was present and a quorum of the session was declared. Executive Director Kennedy T. Costales delivered his opening message and informed everyone that according to the DA 2018 Performance Meeting, the agency performed well in agriculture production and he praised all the employees. With the implementation of the QMS, he is looking forward to improve our agency’s performance. The rationale and agenda of the meeting was presented by OIC Deputy Exec. Director Ramon M. Branzuela. Afterwards, the QMS Team Leaders presented the following agenda:

**NO** | **AGENDA** | **PRESENTED BY** | **HIGHLIGHTS**
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1 | Review of the PhilFIDA Mandate, Functions, Quality Policy/Plan & Objectives | Robert Atienza, KMT Team Leader | RMB proposed changes to the Mandate
2 | Accomplishments for 2018 | Pelita San Juan, Florencia Torio, Honest Tabuzo and Engr. Ramon Branzuela | Agency Performance & Lessons Learned
3 | Internal Quality Audit Results and Status of Corrective Actions to Address Non-Conformities/Improvement Plan | Imelda Marbella, IQA Team Leader | IQA Results, Commendable Actions
4 | Customer Satisfaction Survey Results and RIPs & their Needs and Expectations | Rhisa Pegenia, Training and Advocacy Team Leader | PESTLE Issues Matrix, Customer Satisfaction Survey Forms
5 | Risks and Opportunities and Actions Taken to Address Risks and Opportunities | Orlando Cocal, Risk Management Team Leader | Clauses to address Risk and Opportunities
6 | Action Plan/Issues and Concerns on Quality Workplace | Ramil Barcelona, Quality Workplace Team Leader | Disposal, PhilFIDA Brigada Kalinisan Program and 5S Action Plan

At the end of the meeting, Dir. Monica Saliendres, Director of Productivity Research Office in DAP, and Ms. Mary Vivien T. Medidas, Deputy Project Manager of PhilFIDA QMS presented their Critique and Assessment on the conduct of the Management Review. Highlights of the assessment noted as follows: there was a quorum for the meeting, format of the presentation allowed free discussion for changes, presentation of IQA detailed the highlights of audit findings and OFIs as well as the commendable actions.